IMPACT D 10 Series

The streamlined design of the IMPACT D 10 wireless DECT headsets makes no compromises when it comes to premium sound.

With single connectivity to either a desk phone or softphone/PC, it's simple to roll out and manage. The perfect headset solution for all sizes of companies, the IMPACT D 10 Series brings wireless freedom within reach of even more everyday users.

See more at eposaudio.com/impact-d10





Key benefits & features

Uncompromising sound for clear calls

With EPOS Voice™ technology and noise-cancelling microphone for natural and clear conversations

Wireless freedom to let you do more

Wireless reach up to 180 m/590 ft with line of sight and 55 m/180 ft in typical office environment and up to 12 hours talk time

Perfect when you just need to connect to one device

Single-connectivity to either desk phone or softphone/PC

3 types of wearing styles

Choose between headband, ear hook or neckband*

Ease of use

Easy headset docking in between calls with magnetic ease of use charge interface.

Additional benefits & features

Fast charging - recharge 50% of the battery in 20 minutes

One-touch call management – with answer/end*, microphone mute and volume +/-

Convenient phone conferencing – up to 4 headsets per call and simple hot desking

Protects your hearing - from acoustic shock with EPOS ActiveGard® technology

Talk time availability - shown via status indicators

Keeps your desk tidy - built-in cable management

Secure base station – solid metal plate for stability charge interface.

Comparison overview IMPACT D 10 Series





IMPACT headset solutions 17

CT D 10 USB ML IMPACT D

	IMPACT D 10 USB ML	IMPACT D 10 PHONE
Art. no.		
EU	506416	506408
UK	N/A	506409
US	506418	506410
AUS	506419	506411
Wearing style		
Single-sided headset	•	
Headband		
Ear hook		
Neckband	[•]	[•]
Connectivity		
Desk phone		
Softphone/PC		
Single device connectivity	•	
Microphone		
Noise-cancelling		•
Features & technologies		
Noise at Work, EU limiter**	·	•
EPOS ActiveGard® technology		
Unified communications		
Optimized for UC	•	
Skype for Business Certified		

^[-] Neckband available as accessory (Art. no. 506525). Click-on adapter from HSA 20 accessory set (Art. no. 506524) needed for mounting

^{**} In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)



EPOS ActiveGard® technology



Hearing protection

During the course of a day, headset users may be exposed to seldom, but hazardous incoming noises that can be dangerous to their hearing. Technically referred to as a sound burst, this can potentially cause long-lasting damage to the human ear. To safeguard users, all EPOS headsets for contact center and office environments are equipped with innovative EPOS ActiveGard® technology.

Please be warned that the sound without EPOS ActiveGard® can be extremely high. We recommend the volume should be set low when playing.



Super wideband audio technology



Hear between the lines

In our ongoing quest for an even better user listening experience, EPOS offers next generation sound quality with super wideband audio. The human ear has a range of 20 Hz up to 20 kHz and as super wideband audio technology operates in the extended frequency from 100 Hz all the way up to 11.5 kHz, it provides outstanding sound quality.

The way in which you hear the inflection, pace and volume of a caller's conversation depends very much on the quality of the sound your headset delivers. With super wideband sound, you get a more natural experience, where subtle details in tone encourage a fuller understanding. Your voice is crisper and clearer, allowing callers to hear the nuances of your conversation and improve intelligibility. Basically, you get a better, more natural sounding conversation where no important details are lost.



Frequency ranges in call mode

Cutting edge microphone technology



Exceptional speech clarity

EPOS sets a new standard in DECT headsets and microphone technology with the IMPACT 5000 Series. IMPACT 5000 Series' headsets include two digital microphones that work together to reduce background noise and optimize voice transmission.

One microphone focuses on reducing and filtering background noise in the surrounding environment, while the second microphone focuses on the speaker's voice to send the clearest signal to the listener. By choosing the best combination of the two microphones'

input and processing the sound, the most optimal and clear sound is transmitted to the listener.

Thanks to the improved sound quality, your voice gets through to the caller more clearly, which means more efficient conversations, fewer misunderstandings and less fatigue from trying to decipher what's being said.

Noise-cancellation technology



Optimum speech clarity

To reduce background noise, filter out disturbing ambient noise and enable crystal clear telephone conversations, EPOS headsets have noise-cancellation technology incorporated in the microphones.

Certain models in the range offer ultra noise-cancelling microphones, which are able to improve voice transmission in particularly noisy environments.